Roger Williams University SCHOOL OF LAW

Best Practices in Supervising Law Students Working Remotely Tips for Onboarding & Orientation

Onboarding: Conversation with Student before Day 1

- Start date, end date, work schedule, and hours/week
- Remote workplace essentials
 - o Technology needed including remote access to office database, software, other resources
 - Email address from office, phone number to use (google #)
- Ethical Issues
 - Confidentiality:
 - What is the set-up in student's home to safeguard confidentiality? Private workspace? Who can hear conversations? Shared computer?
 - Discuss expectations regarding confidentiality. Clean desk policy.
 - Conflicts of Interest: Where else is student working or volunteering this summer?
- Expectations
 - Professional attire, background, and posture for video calls worth mentioning as students are accustomed to online learning with less professional standards
 - 0 Work hours & student availability set hours each day or flexible
 - Best ways/times to reach you
- Personal Situation at home (for supervisor & student): Are there any home situations or other responsibilities to consider?

Orientation: What Happens on Day One?

- How to meet the office and the staff?
 - Virtual Tour if anyone is there could video it
 - Meeting the staff videos
 - Video conference call with everyone on it
- Mission of the office Provide context for all work
 - Pre and Post Covid how has it changed?
- How is the office functioning remotely who is where? When?

Remote Supervision Considerations:

- Structure need for structure increased when working remotely
 - o Supervision:
 - Supervising attorney
 - Backup supervising attorney
 - Mentor
- Communication is key
 - Be certain your student understands when and how to communicate with you
 - Quick daily check-in
 - o Weekly meetings
 - Weekly status updates by email or regularly updated shared assignment document
 - Include student in office/staff meetings when possible
- Feedback important always, vital for remote supervision
 - o Plan frequent, accurate, specific, and timely feedback